

RESTRICTED

FAQs for the Employment Survey 2018 (Last updated as of 8 October 2018)

1) What is the purpose of this survey?

This survey is conducted to better understand Singaporeans' attitudes towards employment and skills upgrading.

2) How will the results of the survey be used?

MCI and its agencies will be studying the results of the survey to assess how existing policies, schemes and communications can be improved.

3) I received a notification SMS about this survey. How was this SMS able to reach me?

The mobile numbers were retrieved from the government database. You were randomly selected to participate in this survey.

4) How would I know that the SMS sent to me is bonafide?

You can contact the MCI Contact Centre at:

Tel: 1800 837 9655 (toll-free)

Email: MCI_Connects@mci.gov.sg

5) Is this a compulsory survey?

This is not a compulsory survey, but your participation is important to help the Government understand the public's views and sentiments on employment issues and interventions. It is also a good opportunity for you to give your feedback on this important issue.

6) My phone number is on the DNC Registry. Why am I still getting these SMSes for surveys?

The DNC Registry applies to marketing messages (in the form of voice calls, texts or faxes). It does not apply to calls made for the purposes of market research or Government research. You were selected at random from the Government database to participate in this survey. Your participation is greatly appreciated to help the Government understand the public's views and sentiments on employment issues and interventions.